

An unusual approach for the usual suspects

The Dutch case of the Top600 approach

AMSTERDAM-AMSTELLAND

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« waakzaam en dienstbaar »

Introduction

1. Violent crime by repeat offenders
2. The Top600 approach
3. Law enforcement and care: fundamental & practical questions

Solving a problem

1. Networks and nodal governance
2. What is – or rather who are – the problem?
3. What are the causes and who can do something about them?
4. Why is it going to work this time?

Method and organization

1. Design principles
2. How to work together: collaborative management
3. How to integrate interventions: tactical roles
4. Inter-organizational structure: columns

How does it work: the main process

1. Information gathering
2. Assigning a supervising officer
3. Broad spectrum brainstorm
4. Plan of action
5. Peer review
6. Client track system
7. Supervision
8. Internal & external progress check and evaluation

Organizational issues

1. The supervising role
2. Organizational autonomy & diversity
3. Pressure
4. Defining and monitoring results

How to qualify the results?

1. Public sector responsibility
2. Do we know what the problem is?
3. Do we know what works?
4. Possible downside

Critical success factors

1. Committed leadership
2. Adequate resources
3. Easy escalation
4. Defending creative space
5. Excellent teams
6. Supportive information organization
7. Structured meetings on three levels
8. Wide support

Paradigm lost?

1. Law enforcement and public health: goals and methods
2. What if this is 'as good as it gets?'
3. The reinvention of the public sector
4. Is a new paradigm inevitable?